

To change the Account Allocation form to allow for the clearing of an Account Allocation in Progress message from within SunSystems, please refer to below process:

1) In Forms Permissions Editor (FPE), check out Manual Ledger Allocation after Posting, select FULL for the "Forms for selected Function", check the box Open Form on check out then Check Out.

2) Add the relevant operator groups in the specified operator groups screen, then in the available actions screen, make sure that the following Actions are ENABLED:-

-Clear Allocation in Progress

-Balance override

-Override locked Account/Trans

3) Save all details and then check them back in

Please note, the form needs to be compiled on the server, so you can either do all the above on the server, or prior to opening any form ensure that "Perform Server Compile After Check In" is ticked in View >> Options >> Server tab.

All the above can be done in Forms Designer (FD) also. There is the extra step in that you would need to bring up the actions by going into View >> Form Actions once your form is checked out and open.

After the above steps, you will get the "Allocation in Progress on the Account. Retry?" message box. Select No and a message box stating "Allocation control I'll be overridden? Yes/NO". Select Yes.