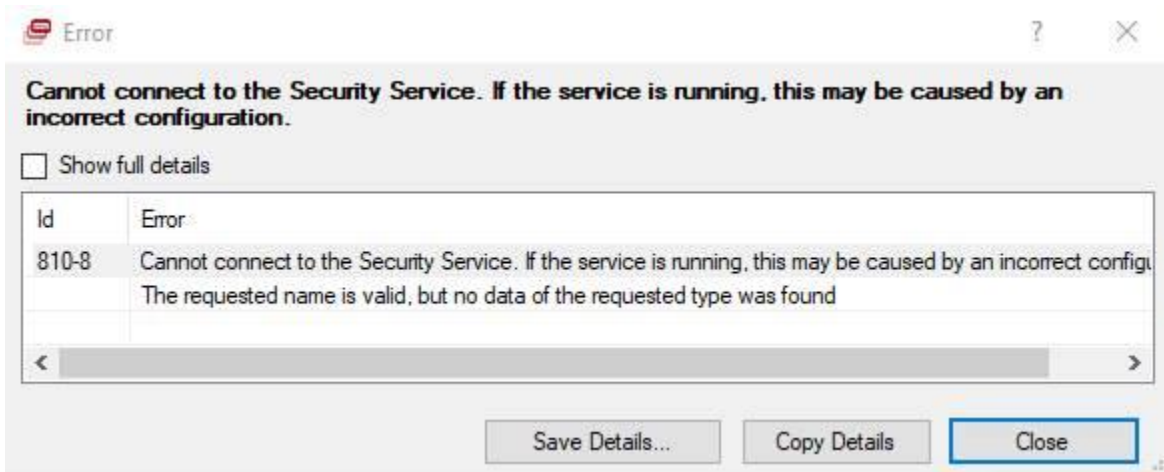


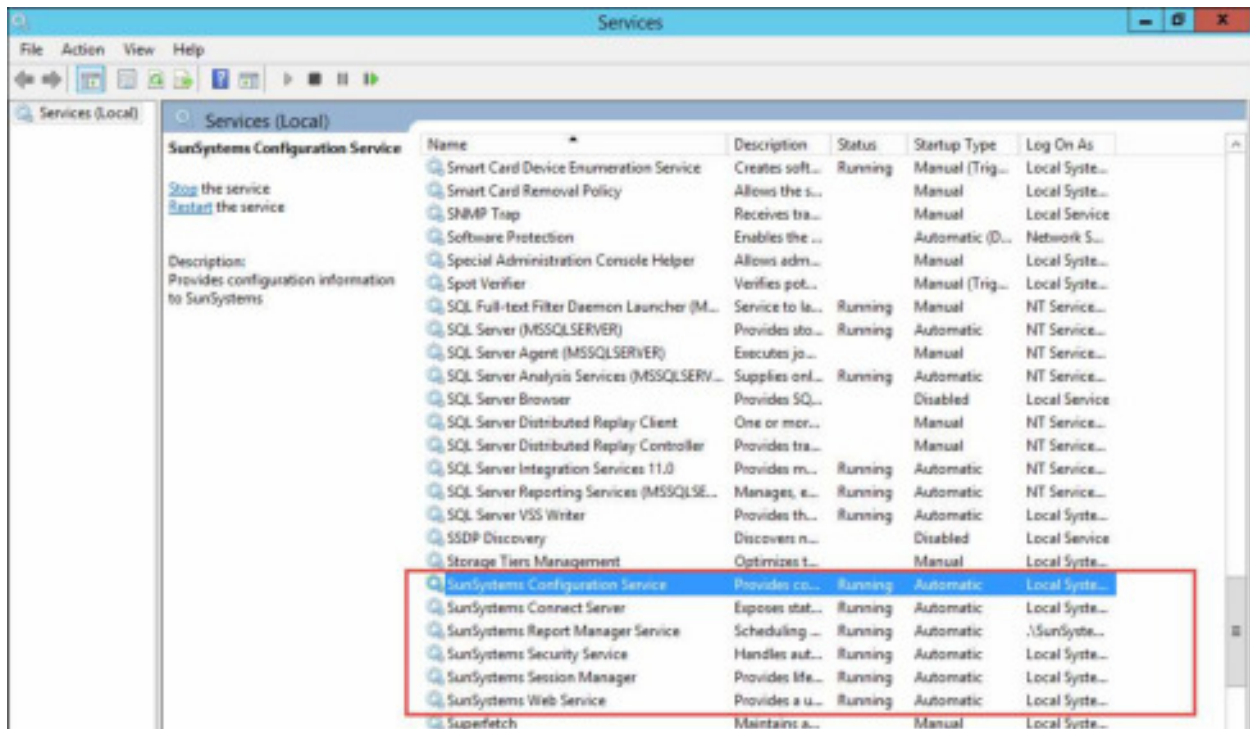
Error:

Cannot connect to the Security Service, If the service is running, this may be caused by an incorrect configuration.



Solution:

- Go to the server and check that all SunSystems Services are running on the server

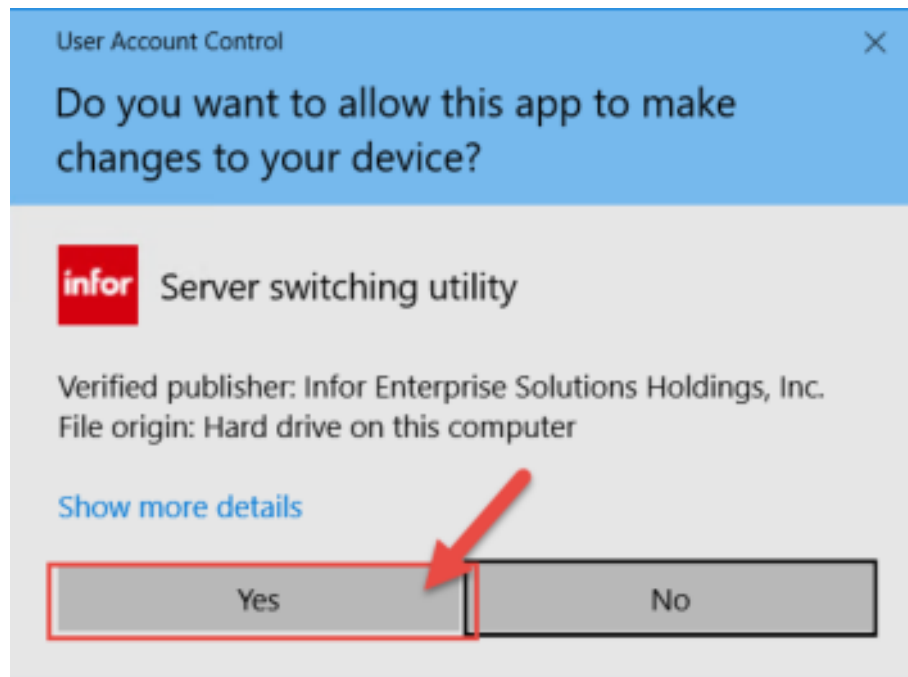


- If the problem persists check if the client has updated the password on his/her Windows profile, you will need to set the same password of the user's account on the server. Also check that the client is a member of the groups:
 - Version: 5.x - SUClients, SUServices
 - Version: 6.x - SunSystemsClients, SunSystemsServices

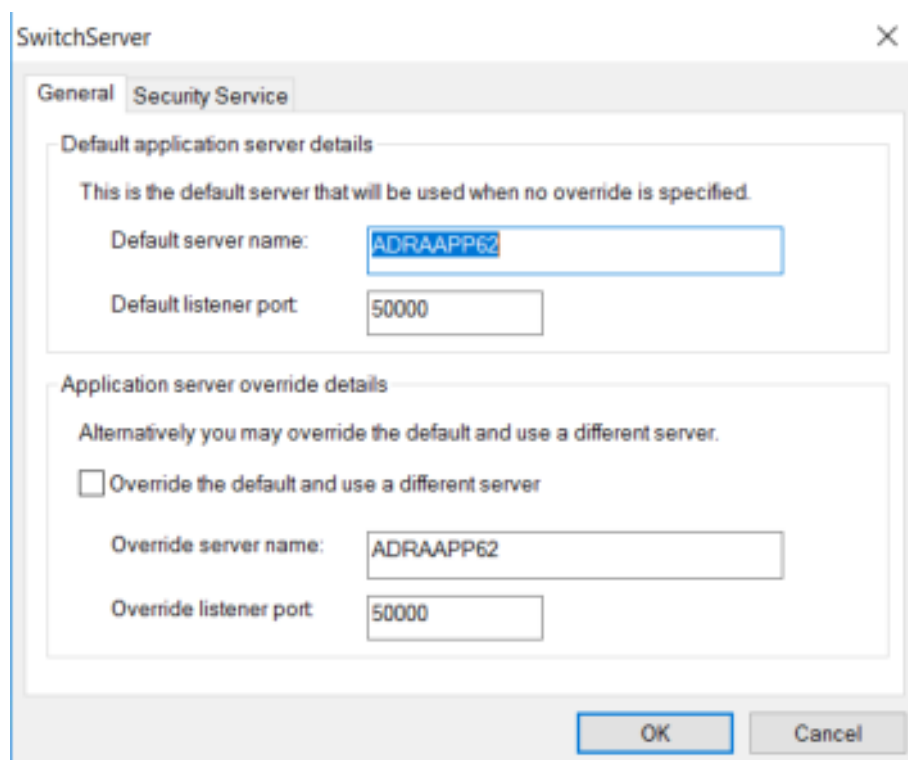
- Try to remote the server. If the client machine can't find the server on the network use the Infor application "Switch Server" to use the IP



On Windows “User Account Control” click YES



In General Tab, you will see the name of your server on the Default server name



You will need to replace that name for the IP of your server in General Tab, and in Security Service Tab also

SwitchServer ✕

General Security Service

Default application server details

This is the default server that will be used when no override is specified.

Default server name:

Default listener port:

Application server override details

Alternatively you may override the default and use a different server.

Override the default and use a different server

Override server name:

Override listener port:

OK Cancel

SwitchServer ✕


General Security Service

Security service details

This is the server where security service is.

Server Name:

Port:



OK Cancel